



Expertly Done for You

An HCM Business Process Outsourcing Service

A blend of experienced strategic and functional experts

laser focused on achieving your Learning and Talent Management initiatives.

Companies are required to invest in Learning and Talent Management proficiency to administer their internal solution. Too often these resources are stretched between organizational priorities and the routine activities necessary to maintain their system. They inevitably fall behind, as does the solution they are required to manage.

With Expertly Done for You, you can entrust all, or a portion, of your administration and strategy to a team of experts who built their careers managing Human Capital Management systems such as Adobe Learning Manager and Saba. When you work with Digital Cues, you can rest assured that our seasoned professionals will become a seamless extension of your team focused on realizing your goals.

Digital Cues offers flexible services, with just the right mix of strategic consulting, functional administration and project management, to meet your unique needs and budget.

Strategically Focused Managed Services

A traditional managed service allowing you to outsource strategy, planning and execution, effectively and economically. Provides a high degree of skill and expertise to evolve and expand capabilities accelerating your business goals.

Ideal for companies that...

- ◆ have recently launched a solution and do not have the time to roll out phase two or advance due to competing priorities.
- ◆ have no approved headcount, or formal HR structure, to own and maintain the solution.
- ◆ find their solution needs to be revitalized to align with current business objectives.

Fully Managed Services

A hybrid managed service providing significant hands-on assistance while also supplying you with an expert to ensure configurations are actioned strategically, in addition to creating content that keeps your learners engaged.

Ideal for companies that...

- ◆ have already established many strategic business objectives yet want to ensure they stay aligned with current trends, best practices, and want to relieve the burden on day-to-day administration.
- ◆ have resource constraints and would like to leverage specialists while driving down costs.

Staff Augmentation

Provides you with a functional specialist to execute on day-to-day tasks required to keep your system updated with the latest content, create reports, manage system access and more. All with an expert at the helm to oversee efforts and liaise with you as needed.

Ideal for companies that...

- ◆ need just a few months of functional support due to a leave of absence.
- ◆ have a fluctuation in resource demand due to tight time commitments associated with project deliverables.
- ◆ have a long-term need but find a lack of qualified resources internally to meet their requirements.

How It Works

One of our Digital Cues Senior Consultants will meet with you to understand your needs and collectively determine the number of hours, mix of consulting types, and weeks required to achieve your goals. The Expertly Done for You service is based upon a 120-hour minimum for a term of no less than 12 weeks and can be increased from there. The hours allocated each week may vary but are expected to be committed to in advance.

To learn more, contact connect@digitalcues.com to schedule a no obligation discovery call.

<https://digitalcues.com>