



Implementations

Getting it right from the start

Implementing a Learning Management or Human Capital Management system?

Expanding your footprint with additional modules?

Digital Cues has the experts you need.

Whether you've decided to invest in an LMS or HCM solution, or have plans to expand through add-on modules, you'll need an implementation team with the talent and experience to lead you through the process efficiently and effectively. And with Digital Cues, you can rest assured that our allegiance lies solely with our customers, and our focus is entirely on your success.

Digital Cues possesses a highly skilled team of experts in both Learning and Talent Management with an average of 15+ years of experience implementing and supporting Adobe Captivate Prime, Saba and SumTotal. With our customer-first approach to every engagement, our implementation service offers a personalized, tailored approach to meet **your** requirements and to ensure **you** achieve success at go-live, and beyond.

How It Works

Starting with a no cost discovery meeting, Digital Cues consultants will lead you through an initial business requirements session to determine the scope of the project, including the high-level processes for both administrators and end-users, as well as an understanding of future business objectives. The outcome will be a tailored proposal outlining the approach and pricing based upon our findings. Estimates are based upon the number of sprints determined, go-live support and training hours required, as well as the identified post go-live support period. If accepted, a formal statement of work will follow.

Sprints will be selected and ordered in a way that is logical to build the understanding of the features and functionality along the way. The process includes flexibility within the sprints to allow them to be executed in a single week or over multiple weeks as your resources allow, as well as for changes in the flow of the project without disruption.

Training is tailored to your needs or can be excluded if the implementation team is comprised of your anticipated administrators. Go-live support is included to ensure all production readiness activities are on track, and post go-live support is provided to offer guidance and assistance for your initial questions and/or issues.

Our proficiency leading and executing implementation projects, coupled with our vast software expertise, will ensure that you enjoy an optimal implementation experience.

Benefits

- ◆ **Specialization:** deep domain expertise in Adobe Captivate Prime, Saba, SumTotal
- ◆ **Quick time to value:** through Agile implementation methodology and effectual project management
- ◆ **Best practice advice:** in Learning and Talent Management processes
- ◆ **Easy access to experts:** responsive and ready to help
- ◆ **Strategic:** employing a solution-driven approach
- ◆ **Hands-on experience:** delivery methodology promotes effective administrators
- ◆ **Post implementation support:** go-live support, training and post go-live support
- ◆ **No sales team involved:** our consulting experts lead at every stage
- ◆ **Budget friendly:** very competitive pricing and no costly oversight fees

To learn more, contact connect@digitalcues.com to schedule a no obligation discovery call.

<https://digitalcues.com>